

Return & Refund Policy for Takacat Range of Products

Return & Refund Policy

Thanks for shopping at Multihull Central, please note that the following returns policy specifically relates to the Takacat range of products, ie only for products that are available to purchase online.

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 30 calendar days to return an item from the date you received it.

Returns are not available for a change of mind.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

A restocking fee of 10% will apply.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

A restocking fee of 10% will apply.

Refunds are not available for a change of mind. A refund is available on faulty items only.

You will receive the credit within 5 days, depending on your card issuer's policies, minus any restocking fees and other charges.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

Contact Us

If you have any questions on how to return your item to us, contact us.